

ENERGY STAR National Product Promotions Update and ENERGY STAR Day!

October 24, 2017



Jill Vohr, Team Lead, ENERGY STAR Labeling Branch Consumer Outreach





What We Have, TOGETHER, Accomplished.







2017 Campaign Impact:



Promotional pages had more than pageviews **MORE THAN IMPRESSIONS** in print, social, and online

MORE THAN PLACEMENTS THROUGH NAPS





VIDEO VIEWS





media in 2017

MORE THAN NEWSLETTERS DELIVERED

MOTHERLY















NATIONAL PRODUCT PROMOTIONS

What Are the National Product Promotions?

- Bring together regional energy-efficiency program efforts across the country into united, product-focused, co-branded campaigns timed with product seasonality.
- Reward ENERGY STAR partners by promoting their programs among our key audiences to drive mutual customer engagement and loyalty.

Co-Marketing Opportunities

- Facilitate and leverage promotional support from manufacturing and retail partners.
 - ✓ Media partnerships and other paid efforts, POS marketing, vast reach from earned and owned channels (including contractor outreach, where relevant), and more.

Resource Leveraging and Co-branding Opportunities

- Provide promotional materials and tools with compelling look and feel for effective consumer engagement and, ultimately, adoption.
 - ✓ Resources to support multiple media channels from retail and community events to digital (online and social).

What EPA Will Be Doing in the Market

- Push out through a variety of media channels that drive impressions and traffic to promotional ENERGY STAR webpage hub featuring partner programs.
 - ✓ POS, online advertising, media partnerships, owned channels, and more!





Energystar.gov/ marketing_materials

ENERGY STAR Marketing Materials

NEW & NOTEWORTHY

Light the Moment 2017





Smart Thermostat 2017

Annual Outreach Plan: ENERGY STAR **PRODUCTS**

Promotions/Campaigns

Click on the promotion/campaign below, or use the filters to the right to find related marketing materials.



Light the Moment 2017

Holiday 2017





Water Heater Promotion 2017 Smart Thermostat 2017

MAKE A SAVINGS

SPLASH







Flip Your Fridge 2017







Pool Pumps Promotion 2017



Show more

Q search library

Appliances (34) Clothes Dryers (29) Clothes Washers (28) Dishwashers (1) Freezers (9) Refrigerators (23)

Flip Your Fridge 2017 (16)

Building Products (3) Seal and Insulate (4)

Holiday 2017 (3)

Promotion/Campaign

- Laundry Made Better 2017 (10) Light the Moment 2017 (41)
- Pool Pumps Promotion 2017 (21)
- Room Air Conditioner Promotion 2017 (24)

Commercial Food Service Equipment (9) Commercial Dishwashers (1)

- Smart Thermostat 2017 (12) Water Heater Promotion 2017 (10)
- Resource Type 2018 Retail Signage (54)







Water Heater Promotion







2017 ENERGY STAR Water Heater Infographic (PDF, 194.1 KB)

Last Updated: 10-4-2017

Category/Product Type: Water Heaters

Promotion/Campaign: Water Heater Promotion 2017

Resource Type: Infographics

Learn More >



2017 ENERGY STAR Water Heater Identifier (PNG, 17.6 KB)

Last Updated: 10-4-2017

Category/Product Type: Water Heaters

Promotion/Campaign: Water Heater Promotion 2017

Resource Type: Graphics/Images, Promotion Identifiers/Marks

Learn More >



2017 ENERGY STAR Water Heaters Promotion In-Store Signage (7x24) - Home Depot (PDF, 2.3 MB)

Last Updated: 10-4-2017

Category/Product Type: Water Heaters

Promotion/Campaign: Water Heater Promotion 2017

Resource Type: Signage

Learn More >



2017 ENERGY STAR Water Heaters Promotion In-Store Signage (8x4) - Sears (PDF, 817.4 KB)

Last Updated: 10-4-2017

Category/Product Type: Water Heaters

Promotion/Campaign: Water Heater Promotion 2017

Resource Type: Signage





Accomplishment Highlights





Flip Your Fridge: BobVila.com Combo

- Sponsored article on BobVila.com to reach homeowner audience interested in remodeling and home upgrades.
 - More than 1.6 million impressions on bobvila.com and social media
 - 6,600 pageviews; 10x the number that BobVila.com averages per month
 - 159,000 emails delivered



or the basement. Exactly how much would you save? Use the ENERGY STAR Flip Your Fridge calculator to find out now.





Flip Your Fridge: BobVila.com Combo

- Kenmore partnered with BobVila.com to sponsor their Flip Your Fridge give-away. Their sweeps page featured Flip Your Fridge messaging with the ENERGY STAR mark. Three utility partners participated by promoting the give-away in their regions.
 - 43,900+ unique contest entrants
 - 118,000 emails delivered; 13.86% open rate









Pool Pumps: Using Humor to Effectively Engage

- Google Display Network ads targeted to pool owners in states with utility rebates.
 - 1.6 million impressions
- Boosted most popular consumer video, Pools of Our Lives, developed in 2016.
 - More than 40,000 views (view is counted when watched at least 30 seconds)

Video	Impressions	Views	View Rate
Pools of Our Lives	146,171	40,390	27.63%

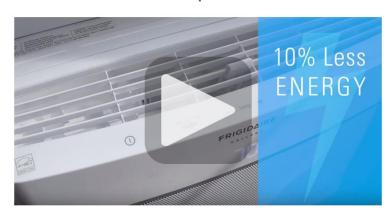






Room AC: Reaching Hard-to-Reach Audiences

- Created two 30-second video ads to reach Spanish-speaking and low-income audiences based on consumer data that identified video as the most effective channel for reaching this audience.
- Utilized geo-targeted GDN video ads in New York City, Boston, and Chicago markets where there were both rebate programs and high room air conditioner sales.
 - GDN video ads were served more than 1.8 million times and generated 42,000 clicks to energystar.gov/roomac.
 - Average CTR (click through rate) of 2.31% is above the industry average of 0.5-1%, and the CTR for Spanish ads, is well above that at about 5%!









Laundry: Dads Doing Laundry Appeals to Everyone!

- Worked with influencer media, Fatherly, to leverage their strong following among millennial Dads and Moms with content featuring fathers doing laundry and the benefits of ENERGY STAR.
 - Total impressions = 3,111,832





Rich Media Banners

Drove to ENERGY STAR landing page via 300 x 250 and 320 x 50 banners



Full Article Sponsorship

Drove to ENERGY STAR landing page through a hyperlinked logo and partner mentions. Italicized copy at the beginning and end of the article identified Energy Star as our partner.



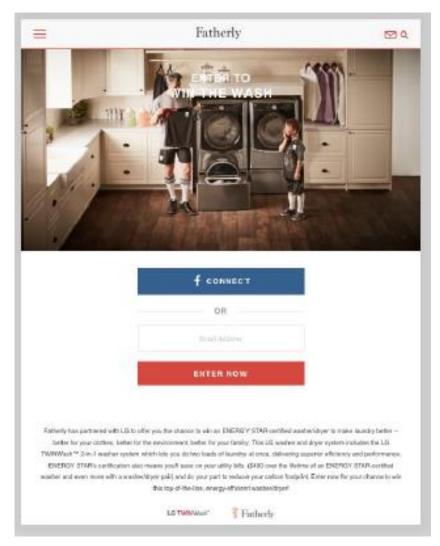
Premium Native Content Promotion

Promoted expert article via Fatherly's premium ROS native units in our homepage's "From Our Partners" section and across all articles on Fatherly.com in our in-stream promotional unit



Laundry: Fatherly Combo

- LG partnered with Fatherly to sponsor their laundry giveaway, WIN THE WASH.
- Resulted in over 10,000
 entrants; nearly double
 Fatherly's average
 number of sweepstakes
 entrants.









Bill Insert - AEP Ohio









Pull the plug on a big energy drain.

Your old pool pump could be costing you nearly \$500 in energy every year. A new ENERGY STAR certified model will use up to 70% less energy than a standard unit, saving you up to \$340 per year in energy bills. You could see payback on your investment in just two years.

With ENERGY STAR, smarter tech runs deep.

Certified pool pumps are available in two-speed or variable speed models, meaning they run at lower speeds for tasks like filtration, which saves energy.

Is it time to take the plunge?

Does your pool pump show these warning signs of wearing out and wasting energy?

- Runs with less power
 Overheats and shuts off
- Makes more noise
- Is seven or more years old

Dive into your savings today with utility rebates.

PSEG Long Island offers up to \$350 towards your purchase of a new ENERGY STAR pool pump when installed by a participating installer.

Visit psegliny.com/efficiency for complete program details



95 North Service Road Suite 409 Melville, NY 11747

Postcard - PSEG Long Island











Search

HOME

RESIDENTIAL

COMMERCIAL, INDUSTRIAL AND LOCAL GOVERNMENT

RENEWABLE ENERGY

RESIDENTIAL

- **▼ PROGRAMS**
 - ▶ HOME PERFORMANCE WITH ENERGY STAR
 - ▶ APPLIANCE REBATES & LIGHTING

APPLIANCE RECYCLING

- ▶ COOLADVANTAGE
- ▶ WARMADVANTAGE
- ▶ RESIDENTIAL NEW CONSTRUCTION
- ▶ COMFORT PARTNERS

OIL, PROPANE, MUNICIPAL & COOP ELECTRIC CUSTOMERS

CLEANPOWER CHOICE

REBATES AND PROMOTIONS

▶ TOOLS AND RESOURCES

PROGRAM UPDATES

CONTACT US



Home » Residential » Programs » Energy Efficient Products

Flip Your Fridge to ENERGY STAR®



Filip your Fridge by recycling your old one and purchasing a new, ENERGY STAR certified model and receive up to \$125 in rebates from New Jersey's Clean Energy Program. Start adding up the savings!

- Make a difference for the environment. Replacing your old refrigerator with a new one that has earned the ENERGY STAR could save you \$250 on your energy bills over the next five years!
- On top of the lower energy bills, you can save even more with a rebate up to \$75 towards the purchase of a new ENERGY STAR refrigerator.
- Make sure your old refrigerator is properly recycled (and get another \$50) to prevent even more greenhouse gas emissions and help preserve precious resources.

A new ENERGY STAR certified refrigerator uses less energy than two 60-watt light bulbs.

Replacing Your Old Refrigerator Saves Energy, Money, and the Environment:

Fast Facts:

- On average, a 15-year old refrigerator uses twice as much energy as a new ENERGY STAR refrigerator.
- Replacing a 15-year old refrigerator with one that has earned the ENERGY STAR could save you \$50 or more a year in utility costs.

Properly Recycle Your Old Refrigerator:

- By keeping that old refrigerator in your basement or garage, you could be wasting \$110 per year
- We can help you responsibly recycle your old refrigerator and/or freezer and provide a \$50 Incentive. You'll be glad to know that approximately 95% of each appliance is

Program Updates

 IMPORTANT: WARMAdvantage and COOLAdvantage Program (HVAC) Changes Effective January 1, 2017

Other updates posted.

Clothes Washer Rebate

\$75 Rebate
on Select
ENERGY STAR®
Qualified
Clothes Washers



Program Literature



Applications and Brochures Download the Latest Program Materials

Find a Trade Ally

Select a contractor for an energy efficient upgrade today!



Subscribe to eNewsletter

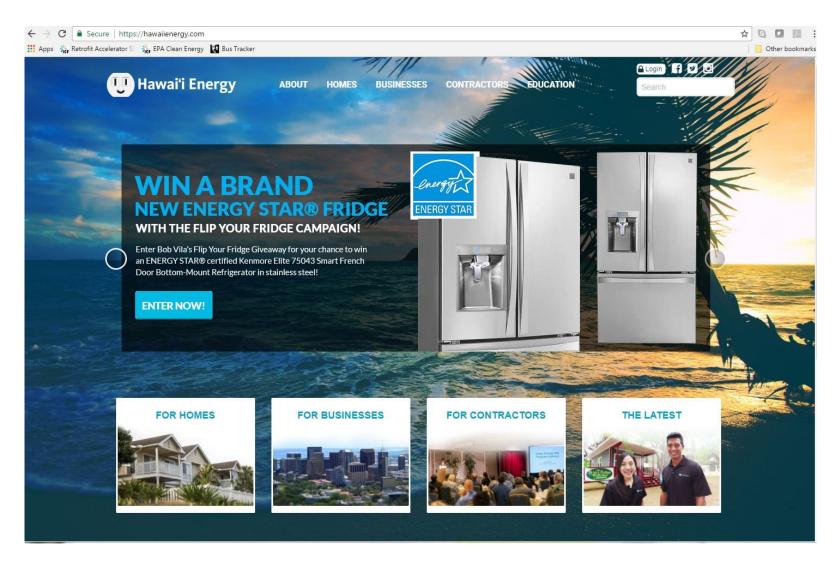


E-Newslotter Subscribe for the Latest Rebate News

Follow Us:









Social Media - Mass Save



Mass Save

Published by Wedü [?] · May 29 at 9:24am · *

#DYK your pool pump could be your home's second largest energy user? Learn how to cut down this cost from ENERGY STAR's #AsktheExpert video!



Ask the Expert: Pool Pumps

Many pool owners don't realize how much energy their pool pump may be wasting. All swimming pools have at least one recirculation pump, but many have multipl...

YOUTUBE.COM



Mass Save

Published by Wedü [?] - April 22 - 🚷

Our favorite @ENERGYSTAR video would also make for an awesome animated show. Check it out! #ENERGYSTARPOY #EarthDay



Pools of Our Lives

See how this pool stops wasting her energy by finding a new ENERGY STAR certified pool pump.

YOUTUBE.COM



Mass Save

Published by Wedü [?] - May 23 at 3:22pm - 🚱

If you love penguins, AND pools, then this video is for you (via ENERGY STAR)!



Twin Beaks - ENERGY STAR®

YOUTUBE.COM



Lasting over 12 yrs, @ENERGYSTAR certified LED bulbs will be there for all the moments they brighten #LighttheMoment bit.ly/2aFzSGK



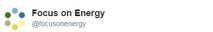
Make the most of every cuddly moment. Only LED bulbs that have earned the @ENERGYSTAR deliver the quality you expect. #LighttheMoment







Lasting over 12 years, @ENERGYSTAR certified LED bulbs will be there to brighten your moments for years to come. #LighttheMoment



@MassSave

It's almost #EarthDay! Save energy, money & the planet by switching to @ENERGYSTAR certified LEDs- for a lifetime of moments #LighttheMoment





Mass Save

2 Follow

On this #MothersDay, make sure to light every moment with ENERGY STAR certified LEDs.









Make the most of your moments with @ENERGYSTAR-certified LEDs. They use up to 90% less energy with just the right brightness.#LighttheMoment





Make the most of every family moment w/ @ENERGYSTAR certified LEDs. They save energy & protect the environment. #LighttheMoment #TipTuesday









Carteret-Craven Electric Cooperative Like This Page - April 22 - @

Happy Earth Day! Make the most of every life moment by lighting them with ENERGY STAR certified LED bulbs. LEDs that have earned the ENERGY STAR label are certified to deliver high quality, save energy, and help protect the

Like Comment A Share



#LightTheMoment with @ENERGYSTAR LED lighting. #LEDs are 83% more #energyefficient than standard incandescent bulbs: bit.lv/2sAuwY5





#LightTheMoment with @ENERGYSTAR LED lighting. #LEDs will help you save #energy and reduce your carbon #footprint. Be a part of the change!





Make the most of your life moments with KCP&L LED bulbs. They use up to 90% less energy and deliver just the right brightness and color. kcpl.com/led #LighttheMoment











Retail Events - Central Hudson



















ENERGY STAR® Smart Thermostats Deliver:

- Demonstrated Energy Savings
- ☑ Reliable Performance
- ☑ Environmental Benefits
- Convenience, Insight, and Control











HELP PROTECT THE ENVIRONMENT

Replace your old, inefficient bulbs with **ENERGY STAR** and join us in:

- Saving \$566 million each year in energy costs.
- Preventing 7 billion pounds of carbon pollution.

Your Moments
Your World
Light them with
ENERGY STAR



Learn more at: www.energystar.gov/choosealight









About - Contact

Search...

Select Your Community to Start Saving Energy

Choose your community



lick to view a map of all participating communities

Way to Go on Ways to Save!

Your Guide to Energy Savings

Efficiency Smart helps residents, businesses, and communities use less energy and save money. Select your community above to see how we can help.





Jackson Center, Ohio

Sign up for our E-newsletter

Stay connected to Efficiency Smart and receive energy tips, promotions, and news sent directly to your inbox.

Sign up form



Choose an ENERGY STAR certified clothes washer

The average American family washes about 300 loads of laundry each year. If you're <u>purchasing a new clothes washer</u> consider one that's earned the ENERGY STAR. Certified models feature sophisticated wash systems that can help you reduce related energy and water costs. Clothes washers that have earned the ENERGY STAR use 25 percent less energy AND 45 percent less water.





Way to Save Tips Web Service

Ways to Save Tips is a web service that provides an ongoing stream of ENERGY STAR® branded, energy-saving tips to external websites that adopt the service.

Tips include:

- All ENERGY STAR vetted, energy-saving tips for certified consumer products. Tips for commercial products are not available ... yet.
- Content from national product promotions.
- Any and all additional content, as available.
- Links back to energystar.gov for more educational information.

You can customize the tips in your web feed based on specific product categories relevant to your program. The tips in the feed will automatically refresh with each visit to your site.



Join EPA and light your moments with ENERGY STA

Make a commitment to change out an old light bulb to an ENERGY STAR certified LED bulb, and join EPA in the national effort to change out 300 million bulbs to ENERGY STAR. Together we can save about \$15 billion in annual energy costs and prevent 17 billion pounds of greenhouse gas emissions. Your moments, Your world, Both deserve the Best.

Find savings and rebates in my area

Use the ENERGY STAR Rebate Finder to look for special offers or utility rebates on ENERGY STAR certified products. These offers are sponsored by ENERGY STAR partners or local utilities. Partners also occasionally sponsor recycling incentives for the proper disposal of old products.

Choose an ENERGY STAR certified electric heat pump water heater

Water heating can account for 12 percent of a home's energy use. When replacing your water heater, look for models that have earned the ENERGY STAR. A certified heat pump water heater can save a household of 4 about \$330 annually on electric bills.

Partner Benefits

- Fresh and Frequent Content
 - Increase the amount of content that changes on your page(s) to show search engines that your page is worthy of receiving a boost in the search results.
 - Increase the frequency of the changes to give search engines a reason to crawl your site more often.
 - Give visitors more options for engaging with your page.

- ENERGY STAR Brand Affiliation
 - ENERGY STAR is a trusted brand that provides credibility to your site and confidence to your site visitors.
 - Displaying ENERGY STAR branded content next to your own content creates a connection that can add value to your content.
- Once the web service is adopted, you're done!
 You do not have to think about it again.





Best Year Yet for Participation!









SAMSUNG





HAYWARD





































ENERGY EFFICIENCY PROGRAM SPONSOR PARTICIPATION

	Planning to Participate (as of 10/19)		
	Number of EEPS	Households Served	
Total	76	48,871,100	
Refrigerators	29	18,097,630	
LED Lighting	49	23,379,514	
Pool Pumps	24	11,988,701	
Room AC	22	13,952,867	
Laundry	25	21,081,935	
Water Heaters	28	30,347,403	
Smart Thermostats	14	17,854,101	







































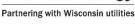
















energize



















Consumers Energy











KCP&L















HERE WITH YOU. HERE FOR YOU.











EVERSURCE



























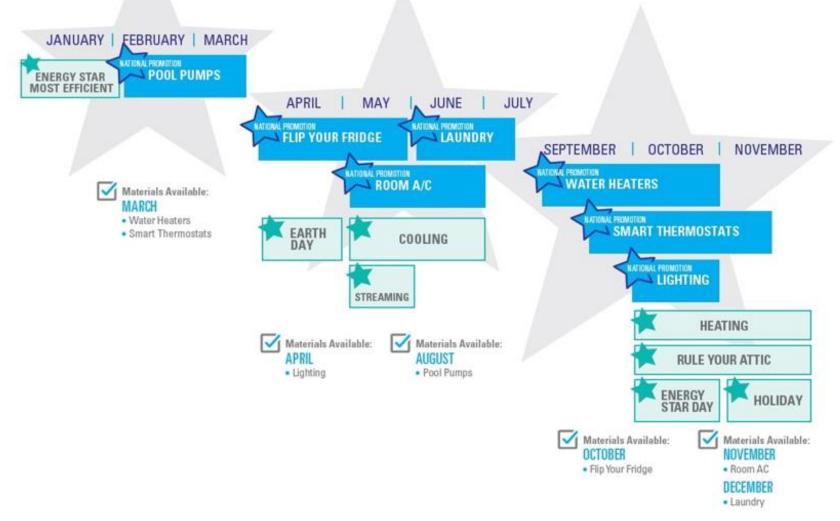




What's to Come... 2018!











The best gifts do great things.















- Coming up NOW! Holiday promotion featuring ENERGY STAR certified Smart Thermostats and another effective combo with BobVila.com.
- Water Heaters: putting the finishing touches on some cool new resources to help increase adoption of heat pump water heaters with HUGE savings potential by reducing the barriers of "Cost too much", "Not right for me", and "Can't find an installer"....
 - Water Heater Replacement Guide to walk consumers through the simple steps to determine whether a heat-pump water heater is right for them.
 - Installer Finder providing access to professional installers of heat pump water heaters vetted by our partners.
 - Flip Your Fridge 2018 will turn to the next tier of consumers still with old, energy-hogging refrigerators PLUS add ENERGY STAR Most Efficient.
 - Hard-to-reach audiences (lower income and Spanish-speaking)
 working with vloggers and featuring Best Value Finder.
 - Super Greenies for ESME.









- Make the Cool Choice 2018 will continue to leverage the success of the 30-second videos targeting hard-to reach audiences; but more proactively geo-target regions timed with heatwaves.
- Laundry Made Better 2018 will pick up where we left off and develop creative featuring the transformative effects of Dads doing laundry with ENERGY STAR for Father's Day, June 17th, 2018.
 - Light the Moment: Starts now with households across the country sharing their moments lit by ENERGY STAR certified lighting and ENERGY STAR Day outreach TODAY, and more to come in 2018!











\$1,500 ENERGY STAR-certified appliance of your choice







Share a photo of a special moment w/ @ENERGYSTAR @MaxLite + hashtag #LightTheMoment thru 10/31 for a chance to win: ow.ly/BSxl30fOi6p

Light the Moment

» Central Hudson

Light the Moment » Light the Momen

Enter Central Hudson's Light the Moment Contest for a chance to win a \$1,500 ENERGY STAR-certified appliance

Three simple steps to enter:

From Oct. 1 through Oct. 31, 2017:

1) Take a photo of yourself either at a Central Hudson lighting event (schedule below) or at home capturing a special moment (such as doing homework with your child, family dinner, playing games, etc.).

Saturday, Oct. 7	9 a.m. to 1 p.m	Fishkill Home Depot	450 State Route 9, Fishkill, N.Y. 12524
Saturday, Oct. 21	9 a.m. to 1 p.m.	Wappingers Falls Home Depot	1570 Route 9, Wappingers Falls, N.Y. 12590
Tuesday, Oct. 24 (Energy Star Day)	2 p.m. to 6 p.m.	Newburgh Home Depot	1220 Route 300, Newburgh, N.Y. 12550
Saturday, Oct. 28	9 a.m. to 1 p.m.	Poughkeepsie Home Depot	3470 North Road, Poughkeepsie, N.Y. 12601

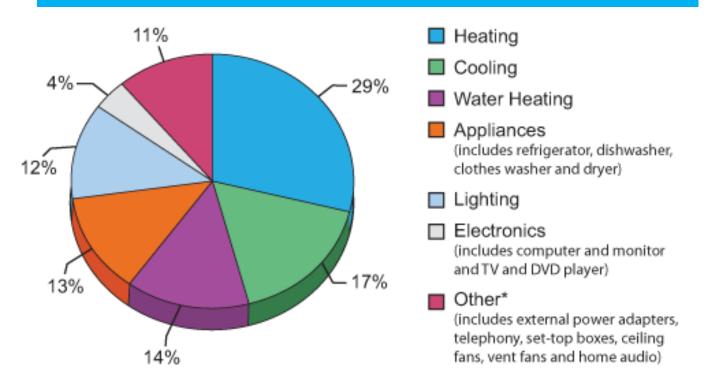
2) Post the photo on Twitter, Facebook or Instagram using both hashtags #WinWithCentralHudson AND #LightTheMoment.

3) Upload that photo through this form



Where Does My Money Go?

The typical household spends about \$2,000 a year on energy bills.



Exploring next wave (to keep up with all of you!), targeting those big represented by HVAC



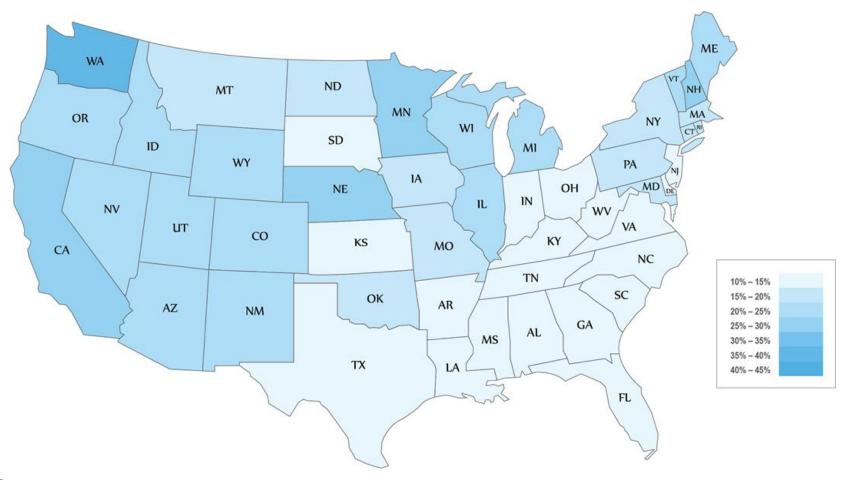


Remember That Big Number?





2015-2016 LED Bulb Sales (as a % of other bulb technologies sold)







The Power of ENERGY STAR Now more than Ever!





CLUTTER CREATES INERTIA

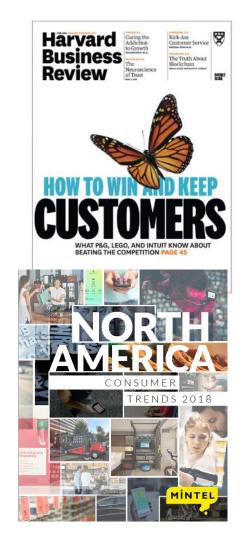
- Clutter in the media...clutter in the shopping aisle.
 - Decision simplicity: how easily customers can gather, understand and trust information about products, compare their options, and make a confident decision (HBR)
 - Brands that score in the top 25% for decision simplicity were 86% more likely than those in the bottom 25% to be purchased, 9% more likely to be repurchased and 115% more likely to be recommended to others.
 - Shopper attention: Consumers are decreasingly attentive at point-of-sale and crave expert guidance to make decisions.
 - Average attention spans are shortening in the social age
 - 12 seconds in 2000 down to 8.25 in 2015 (9 seconds is the average attention span of a goldfish)
 - Essential to grab consumers attention in 3 seconds or less
 - Customers need to hear a message over 13 times to act





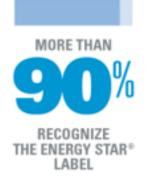
EMOTIONAL CONNECTION AND TRUST MOST IMPORTANT

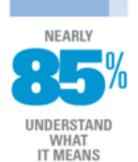
- "An emotional connection matters more than customer satisfaction"
 - HBR study found that while consumer reported that brands' functional facets were most important, emotional connections proved far more important in decision making.
 - Among the top 10: Protect the environment, enjoy a sense of well-being, and have confidence in the future.
 - While emotional factors drive decision making, rational factors provide justification for the decision postpurchase.
- "In a post-truth world, consumers are putting their dollars where their trust remains intact."
 - Mintel's North America Consumer Trends for 2018
 states that trust has become one of the strongest
 drivers in how consumers choose products, services,
 and which organizations and politicians to support.

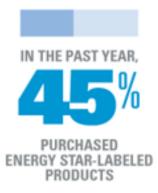






















- Draws Attention
- Makes it Simple
- Provides Guidance
- Delivers Credibility
- Elicits Trust
- Connects Emotionally
- Incents the Sale





LIGHT UP THE COUNTRY WITH ENERGY STAR LED BULBS!

- GEO-TARGET "dark" regions.
- Work with YOU in YOUR REGIONS to segment customers and reach the right audiences with the right message to incent behavior change.
- Engage support from other MARKET ACTORS to create synergies.
 - Retailers, Manufacturers
 - Community-based organizations, such as BGCA and Girl Scouts
 - C&I and Home Builder partners, etc.
- Ultimately create an UMBRELLA MOVEMENT around ENERGY STAR LED lighting by supplementing national Light the Moment outreach with on-theground, POS, grass-roots marketing leveraging the power of the brand.
- GOAL: Rally the troops to fill those billions of inefficient sockets with energyefficient, high-performing ENERGY STAR bulbs. JOIN US!















Celebrate ENERGY STAR Day! ON OCTOBER 24

Join the social media takeover by sharing the <u>Light the Moment</u> video on Tuesday.



- Share this link on Facebook: bit.ly/ltmvideo
 - Tag @ENERGYSTAR
 - Use #LightTheMoment
- Join your peers and spread the word about how ENERGY STAR connects with people's lives and makes them better.

Wi-Fi login information:

Name: 2017ENERGYSTARMeetings

Password: 2017ESTAR



^{*}Visit the ENERGY STAR table near registration if you have any questions.